

## Student Accommodation Facilities Management

### Bradford

#### The Client Requirements

Our client is responsible for a large student accommodation in the Bradford area with over 500 flats. The flats required maintenance works such as cleaning lime scale buildup, resealing showers, replacing tap bars, taps, pan connectors, toilet cisterns, waste pipes and doors.

#### The Challenge

The main challenge with student accommodation maintenance is the speed at which repairs and replacements need to be completed. As the tenants can become displeased very quickly completing the works promptly protect the reputation of the company owning the accommodation. Additionally, if the problems noted above were not repaired quickly a large number of students would come back to flats with plumbing faults after the winter break.

#### The Solution

When problems were reported to us we prioritized this over other works. As the components of each room were largely the same we were able to make sure we had the materials available to repair or replace the defective components minimising the disruption caused.

#### The Result

The repairs were completed promptly and efficiently allowing the students to return to studying with minimal disruption to their studies. This allowed our client to ensure the student experiences was consistent across the accommodation.

# Pictures

